

DIRECTOR DECISION

Decision: To award a 4 year contract to York CVS for the Healthwatch York service

Type of Decision: Director	Key	N	Non-Key	Y
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Portfolio Area that decision relates to:

Leader (inc Hsing)	<input type="checkbox"/>	Finance & Performance	<input type="checkbox"/>
Eco D & Community Eng	X	Culture, Leisure & Tourism	<input type="checkbox"/>
Environment	<input type="checkbox"/>	Education, Children & Y	X
Transport and Planning	<input type="checkbox"/>	Adult, Social Care (in PH)	X

Background

There is a statutory requirement to provide a Healthwatch service in each local authority area. The current contract, delivered by York CVS, expires on 31st July 2024. The service was put out to tender with the successful provider being York CVS who are commissioned to provide the service from 1st August 2024 to 31st July 2028.

This is in accordance with decisions and delegations taken by Executive on 14th March 2024, shown here:

<https://democracy.york.gov.uk/ieListDocuments.aspx?CId=733&MId=13937&Ver=4>

Implications: Crime & Disorder	<input type="checkbox"/>	Equalities	X	Other:
Human Resources	<input type="checkbox"/>	Legal	<input type="checkbox"/>	Highways
Financial	<input type="checkbox"/>	ITT	<input type="checkbox"/>	Property

08/07/2024

Wards Affected: *The scheme was open to all wards*

All Wards	X	Fishergate	<input type="checkbox"/>	Holgate	<input type="checkbox"/>	Rural West York	<input type="checkbox"/>
Acomb	<input type="checkbox"/>	Fulford & Heslington	<input type="checkbox"/>	Hull Road	<input type="checkbox"/>	Strensall	<input type="checkbox"/>
Bishopthorpe	<input type="checkbox"/>	Guildhall	<input type="checkbox"/>	Huntington & New Earswick	<input type="checkbox"/>	Westfield	<input type="checkbox"/>
Clifton	<input type="checkbox"/>	Haxby & Wigginton	<input type="checkbox"/>	Micklethorpe	<input type="checkbox"/>	Wheldrake	<input type="checkbox"/>
Copmanthorpe	<input type="checkbox"/>	Heworth	<input type="checkbox"/>	Osbalwick & Derwent	<input type="checkbox"/>		<input type="checkbox"/>
Dringhouses & Woodthorpe	<input type="checkbox"/>	Heworth Without	<input type="checkbox"/>	Rawcliffe & Clifton	<input type="checkbox"/>		<input type="checkbox"/>

Decision:

To approve the following contract award:

Provider: York CVS

Service: Healthwatch York

Funding stream: Local Reform and Community Voices Grant and Local Government Financial Settlement

Funding period: 1st August 2024 – 31st July 2028

Provision:

- Obtain the views of people about their needs and experience of local health and social care services. Local Healthwatch make these views known to those involved in the commissioning and scrutiny of care services.
- Make reports and make recommendations about how those services could or should be improved as well as identify good practice.
- Promote and support the involvement of local people in the monitoring, commissioning and provision of local health and social care services.
- Provide information and advice to the public about accessing health and social care services and the options available to them.
- Make the views and experiences of local people known to Healthwatch England, helping them to carry out our role as national champion.
- Make recommendations to Healthwatch England to advise the ICS to carry out special reviews or investigations into areas of concern.

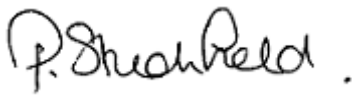
Decision Made by: Pauline Stuchfield, Director of Customer and Communities
Contact Details: email: Pauline.stuchfield@york.gov.uk

On behalf of: Pauline Stuchfield, Director of Customer and Communities

To be implemented by: Carl Wain
Communities Team
Manager

On Completion – Signed off by

Date: 08/07/2024



Pauline Stuchfield, Director
Director of Customer and Communities